



our CSR

commitments

Dedicating every day
to better city living



A global group dedicated to sustainable cities

As the world's third-largest urban public transport operator, with operations in 16 countries across five continents and over 120 transport-related activities, RATP Group carries nearly 4.5 billion passengers every year through nine different modes of transport.

Being a leading transport operator is not enough in itself. In line with its purpose, the Group states:

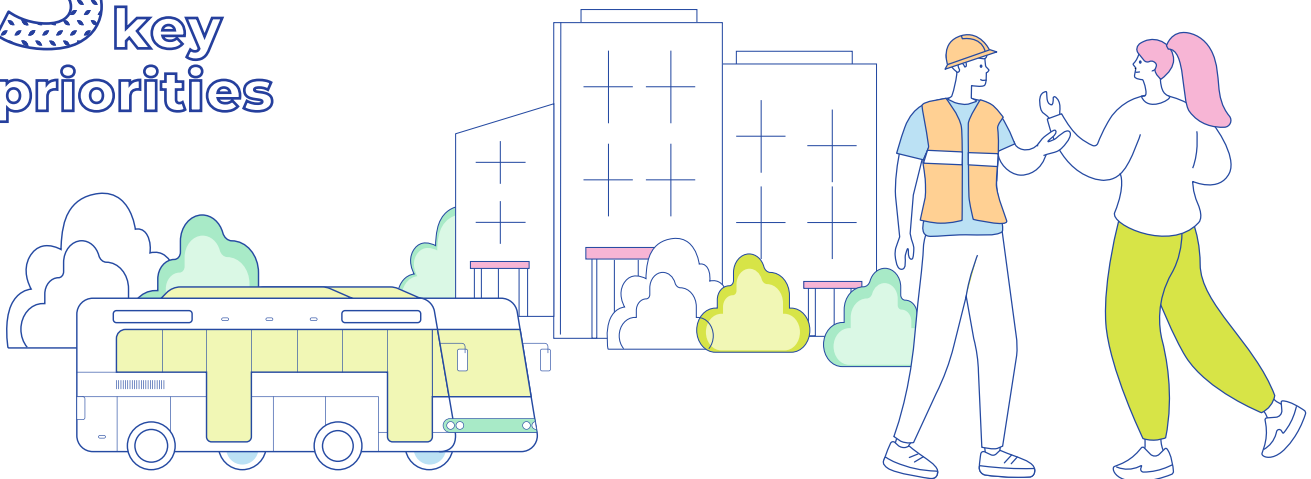
“We dedicate every day to better city living.”

RATP Group places environmental, social, and societal responsibility at the heart of its development strategy and long-term performance.

Our commitment extends beyond low-carbon mobility.

The Group's CSR strategy is based on

3 key priorities



Green transition

RATP is committed to reducing its greenhouse gas emissions by 43% by 2027 compared with 2019 levels. Achieving this target relies on the deployment of a low-carbon bus fleet, improved energy efficiency, and greater use of renewable and recovered sources of energy. In addition to contributing to carbon neutrality, RATP Group is actively working to preserve natural resources, protect water resources, and support biodiversity. In particular, it aims to reduce its water consumption by 10% by 2030 compared with 2022 levels.

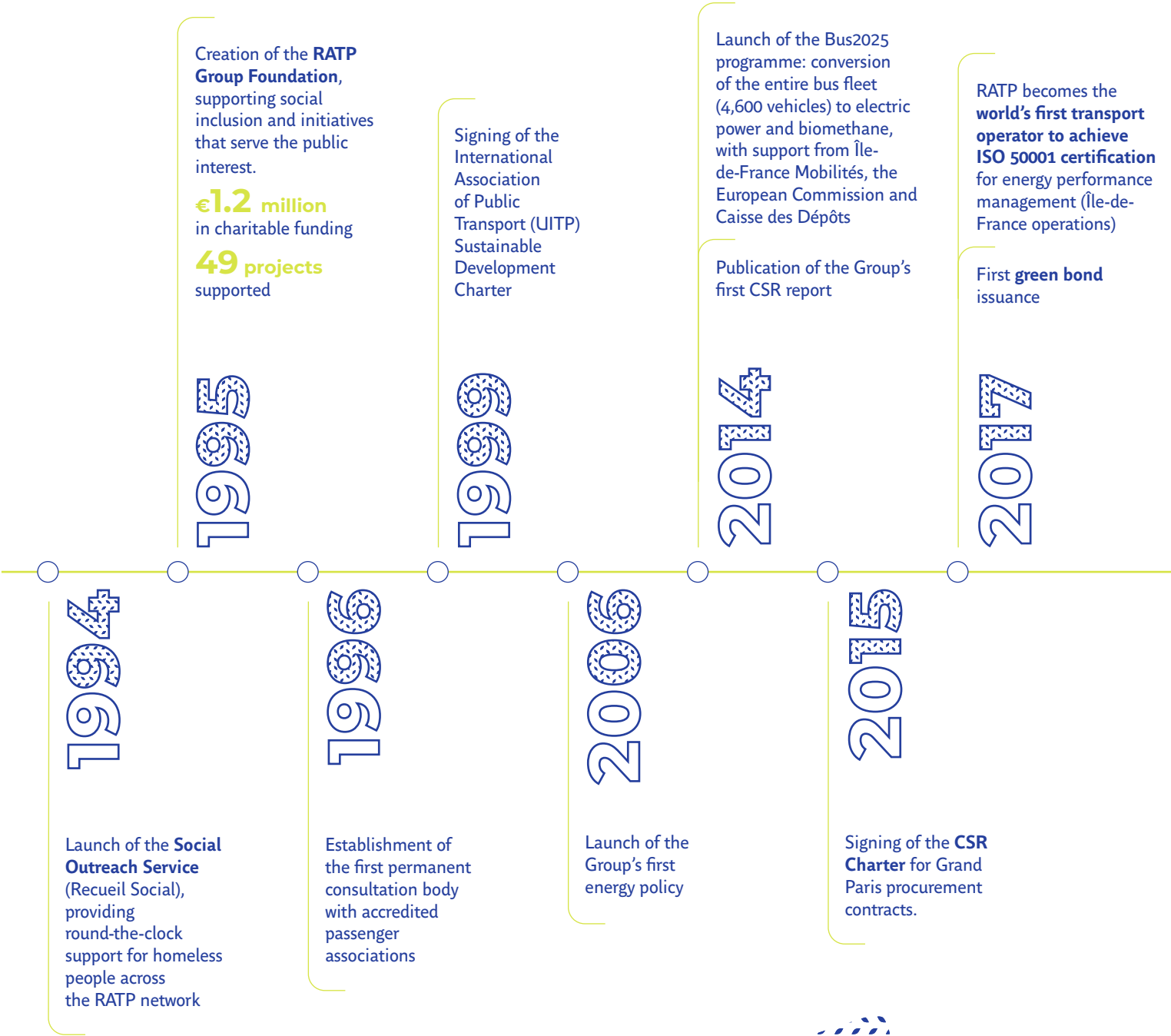
Sustainable mobility and cities

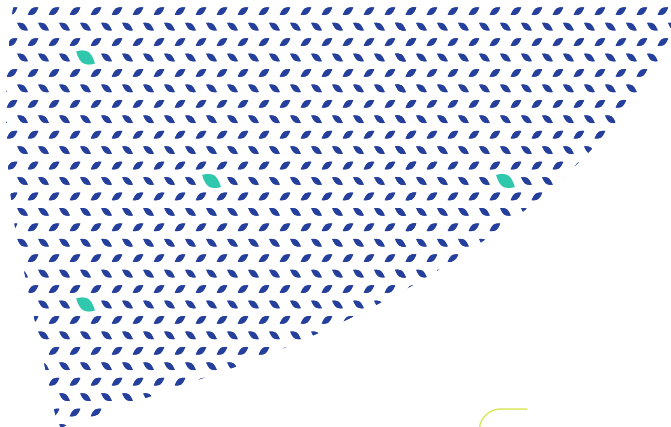
As a leading expert in public transport, the Group aims to offer passengers high-quality, safe, accessible, and environmentally responsible mobility services. Beyond transport, RATP Group contributes to the vitality and inclusiveness of local communities. By 2034, it plans to deliver 1,500 homes, including 60% affordable housing, of which at least 40% social housing, alongside intermediate housing, and affordable homeownership schemes.

Social and societal commitments

The Group is strongly committed to inclusion and equal opportunities. It has a gender equality index score of 95/100, systematically incorporates social inclusion requirements into its major infrastructure projects, and, through its Foundation, supports more than 200,000 beneficiaries every year.

Our commitments: past, present, and future





2018

RATP Group joins the **Business Integrity Forum** convened by Transparency International

2019

Second **green bond** issuance; adoption of a new Code of Ethics and Business Conduct and Anti-Corruption Code

Awarded the AFNOR "**Committed to CSR**" label for its Île-de-France **operations**

2021

Validation of the **Group's Science Based Targets initiative (SBTi) pathway**: a **43% reduction** in greenhouse gas emissions by 2027 (compared with 2019), aligned with the Paris Agreement's 1.5°C trajectory

Launch of RATP Group's corporate purpose

2024

Third green bond issuance; signing of a Quality of Life and Working Conditions Agreement; renewal of the AFNOR "Committed to CSR" label at the highest "Exemplary" level

2025

Awarded **Carbon Score® A** status (top 1% worldwide for decarbonised EBIT performance).

Adoption of a biodiversity roadmap for Île-de-France operations.

2030

85% electric auxiliary vehicles

15% renewable electricity

15% reduction in energy consumption (kWh per vehicle-kilometre compared with 2019)

2034

Transition to a **100%** electric auxiliary vehicles fleet

Decarbonisation and climate resilience

Transport is the largest source of greenhouse gas emissions in France. By choosing the metro, bus, tram, or RER, passengers are already making a sustainable choice. RATP Group is committed to making it an even more sustainable choice by measurably reducing emissions across all its activities and by anticipating the impacts of climate change on its infrastructure and operations.

1. Decarbonising the bus fleet

The Bus2025 programme, launched in 2014 in partnership with Île-de-France Mobilités, enabled 75% of the bus fleet in the Paris region to be converted to low-carbon technologies by the end of 2025, including electric, biomethane, hydrogen and hybrid vehicles. Dynamic smart charging, deployed across 1,000 charging points at seven bus depots, optimises vehicle charging in real time according to electricity market prices. This reduces charging costs by 10% while supporting greater integration of renewable energy sources.

2. Energy performance and consumption management

RATP's Energy Performance Plan aims to reduce energy consumption (kWh per vehicle-kilometre) by 15% between 2019 and 2029. The plan covers all areas of energy use, including rolling stock, infrastructure, buildings and auxiliary vehicle fleets. RATP was the world's first operator to be certified to ISO 50001 for the management of energy performance across its Île-de-France operations. Five major networks operated by RATP Dev are also pursuing ISO 50001 certification by 2029.

4 concrete actions

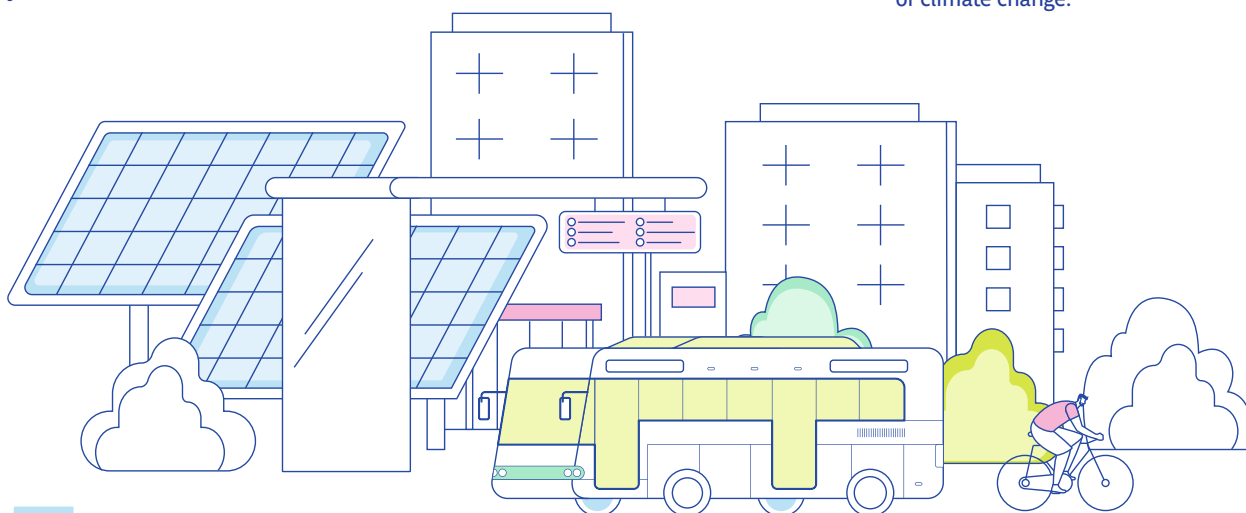
3. Development of renewable and recovered energy sources

In 2025, renewable energy sources account for 20% of the Group's total energy consumption. In partnership with Urbasolar, RATP Group inaugurated a photovoltaic solar power plant in Colombier, in the Allier region of France. The project forms part of a broader partnership designed to generate 60 GWh of renewable electricity each year, avoiding approximately 1,600 tonnes of CO₂ emissions annually. In 2025, a new Power Purchase Agreement (PPA) was signed with Suez to supply the transport networks operated by RATP Group in France with 100 GWh of electricity generated from household waste each year over a 16-year period.

4. Adapting to climate change

As climate-related risks continue to intensify, RATP is implementing a proactive adaptation strategy designed to ensure service continuity and passenger safety. Drawing on detailed risk assessment covering heatwaves, flooding, extreme rainfall and other climate hazards, the Group is modernising its infrastructure and adapting its operating practices. This includes enhanced maintenance programmes, the deployment of connected monitoring sensors and dedicated business continuity plans. Flood protection measures, incorporated within Flood Risk Prevention Plans (PPRI), are tested regularly to ensure they remain fully operational in the event of major flooding.

At the same time, RATP is improving comfort for both passengers and employees in response to rising temperatures through the wider deployment of air-cooling ventilation and air-conditioning systems. Today, 48% of the metro fleet and 93% of the RER fleet are equipped with refrigerated ventilation systems. Through a practical approach based on anticipation, protection and adaptation, RATP is strengthening the resilience and reliability of its network while helping cities become better equipped to face the impacts of climate change.



15%

reduction in energy consumption (kWh per vehicle-kilometre) targeted between 2019 and 2029 through RATP's Energy Performance Plan.

CARBONE SCORE® A

Decarbonised EBIT of €255 million (**65% of total EBIT**), calculated after deduction of the theoretical carbon cost (€140 million, based on a carbon price of €154 per tonne of CO₂). RATP ranks among **the top 1%** of transport operators worldwide, according to the independent consultancy Axylia.

Circular economy and resource preservation

Against a backdrop of increasing resource scarcity and growing pressure on supply chains, RATP Group is implementing a circular economy strategy designed to extend the lifespan of assets, maximise the recovery of materials, and significantly reduce waste generated by both operations and construction projects.

3 concrete actions

1. Quai des Ressources platform

Launched in 2024, this digital platform is dedicated to the reuse and resale of materials and equipment generated through the Group's activities. Designed to facilitate both internal reuse and access for Group employees and external professional partners, the initiative aims to extend the lifespan of a wide range of assets, equipment and materials.

2. Large-scale passenger waste sorting

The rollout of waste sorting facilities continues across all metro lines and on the RER B. By mid-2026, 7,300 new recycling and waste-sorting bins had been installed across the RATP network, helping to increase the recovery and recycling of waste generated by the 3.1 billion passenger journeys made each year.

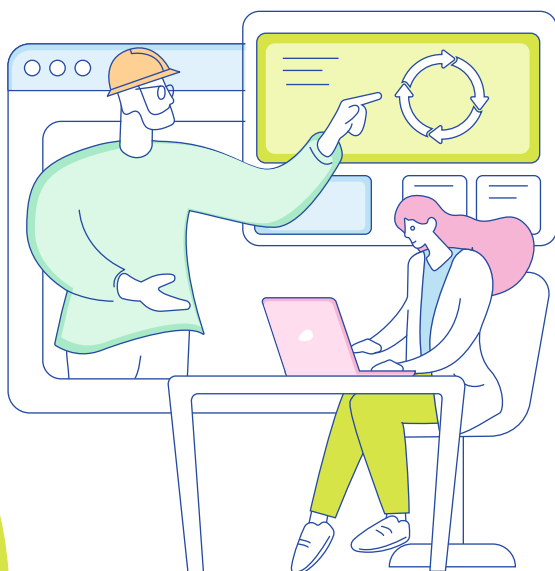
3. Reducing construction waste

To preserve resources throughout its operations, the Group complies with the Low Environmental Impact Construction Charter and has introduced a dedicated Waste Tracker tool to improve waste traceability and reporting.

77 tonnes

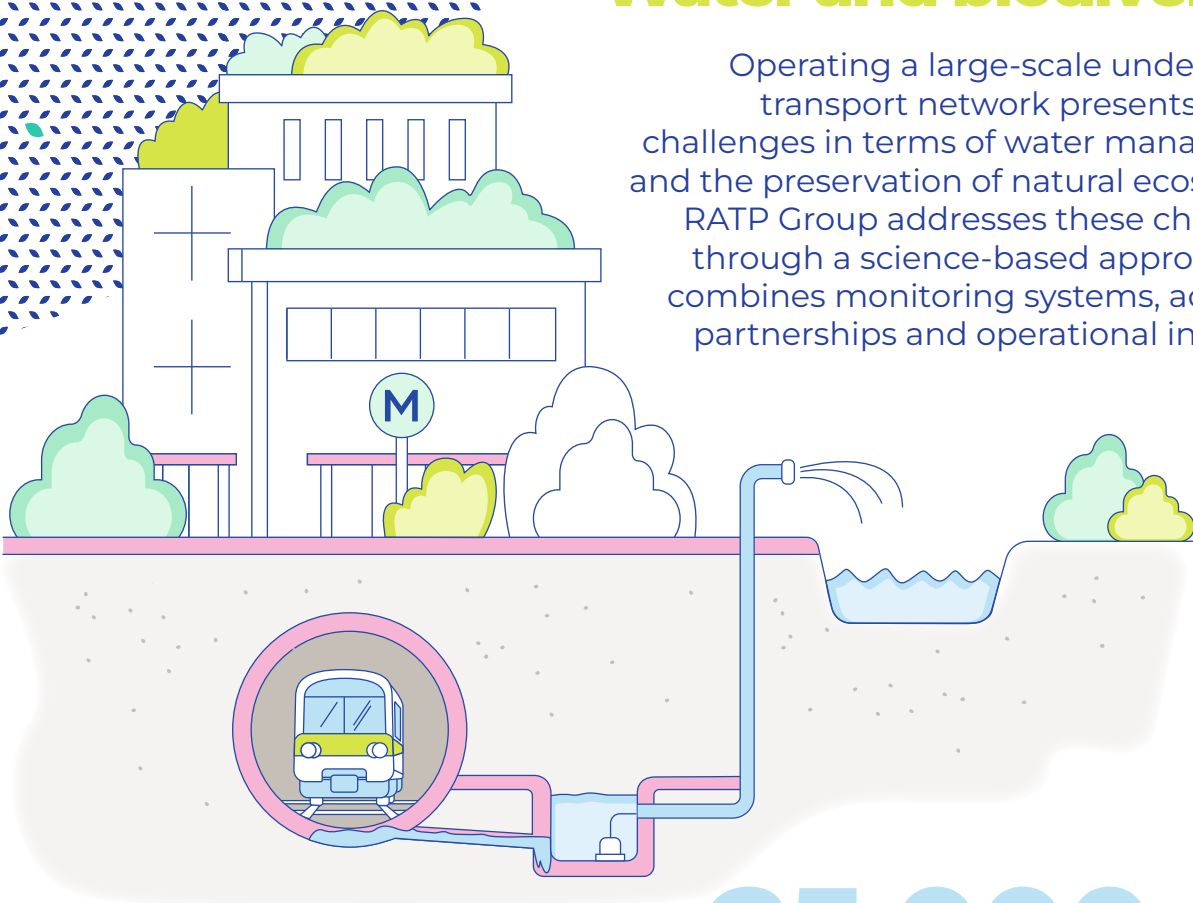
of materials were diverted from the waste stream in 2025 through the reuse channels operated via the Quai des Ressources platform.

At least **70%** of non-hazardous construction waste is recovered for material reuse.



Water and biodiversity

Operating a large-scale underground transport network presents specific challenges in terms of water management and the preservation of natural ecosystems. RATP Group addresses these challenges through a science-based approach that combines monitoring systems, academic partnerships and operational initiatives.



3 concretes actions

25,000 m³/day
of groundwater inflows collected daily
– a valuable resource whose reuse rate
continues to increase.

1. Reuse of mine water¹

Every day, RATP's underground network collects approximately 25,000 m³ of mine water inflows – equivalent to around ten Olympic-sized swimming pools – which are pumped out to keep tunnels dry and operational. In 2025, 3% of this volume was reused for cooling network operations, rolling stock cleaning and the irrigation of green spaces. A research partnership has been launched with CEREMA and LEESU (Water, Environment and Urban Systems Laboratory) to assess how hydrogeological conditions influence both the quality and availability of this resource, with the aim of increasing future reuse rates.

2. Biodiversity roadmap

In 2025, RATP formalised its Biodiversity Roadmap, consolidating and strengthening the Group's long-standing initiatives, including sustainable management of tracksides and embankments, as well as the integration of green infrastructure across operational sites and property development projects. At the beginning of 2026, RATP also joined the "Businesses Committed to Nature" programme led by the French Biodiversity Office (OFB). This programme helps ensure that the impact of our activities on nature is taken into account and that concrete measures are implemented to protect and enhance biodiversity.

3. Managing drinking water consumption

RATP has enhanced the monitoring of its operations by deploying sub-metering systems on vehicle washing facilities. Studies have also been launched to connect these facilities to non-potable water networks, enabling drinking water to be replaced with alternative water resources. In addition, a drought contingency plan was formalised in 2025 to govern water use during periods of water scarcity.

The objective is to anticipate pressures on water resources, ensure continuity of essential uses, prioritise critical needs and comply with regulatory restrictions during drought conditions.

2019

End of glyphosate use for the maintenance of tracks and green spaces

¹ These waters originate from natural phenomena, including infiltration (such as rainwater seepage) and rising groundwater levels, as well as from human activities such as roadworks and utility network leaks.

Air quality

Air quality is a major public health issue for RATP. The use of public transport, particularly rail-based modes, contributes positively to air quality by reducing pollution associated with private motor vehicle use.

RATP is committed to going further by reducing particulate emissions at source, improving air renewal, driving innovation and experimentation, and monitoring and communicating results with complete transparency.



3 concretes actions

1. Reducing particulate emissions at their source

In October 2025, RATP completed the replacement of brake pads on all 182 MI09 and MI2N trainsets operating on the RER A line with “Green Friction” brake pads, which reduce particulate emissions generated during braking by an average of 70% – the primary source of particulate matter in underground rail environments. The programme is now being extended across the entire RER and metro rolling stock fleet. In parallel, an electrostatic filtration trial has been underway at Belleville station since April 2025, with promising initial results.

100%

of RER A trainsets are equipped with low-emission “Green Friction” brake pads.

2. Continuous air quality monitoring

Six fixed air quality monitoring stations are now deployed across the underground rail network, including the latest installation at Léna station on Metro Line 9, commissioned at the end of 2025. These stations measure real-time concentrations of particulate matter (PM10 and PM2.5), nitrogen oxides (NOx) and carbon dioxide (CO₂). The data are openly available on ratp.fr.

400

tunnel ventilation units across the underground network help improve air renewal and thermal comfort.

3. Improving air renewal through ventilation

Tunnel ventilation systems significantly improve air circulation and can reduce particulate concentrations in adjacent stations by up to 70%. Between 2025 and 2029, RATP plans to upgrade or replace 15 ventilation installations and construct five new systems, representing an investment of more than €50 million.

Mobility serving people and communities

Beyond its roles as a transport operator, RATP Group places people at the heart of its activities: customer service, accessibility, safety, quality of working life, housing and social inclusion within local communities.

Improving service quality

Passenger satisfaction in Île-de-France has reached 88% (+1 percentage point year-on-year), driven by improved interactions with staff, clearer passenger information, and enhanced cleanliness standards. The presence of security personnel has also increased by 4%.

Greater accessibility

As part of the Equisens programme, 20 stations have been equipped and adapted to facilitate journeys for passengers with sensory impairments. The T6 tram line and Orlyval have now achieved Cap'Handéo certification, meaning that 100% of RER and metro lines are now covered by the scheme.

A renewed employer commitment

73% of employees say they are proud to work for the Group. The Safety Culture programme aims to reduce workplace accidents sixfold by 2030, while initiatives such as the four-day working week help improve work-life balance.

A key player in housing and inclusion

RATP Habitat, the Group's social housing provider, manages 9,500 homes across the Île-de-France region. In 2025, the Group signed new partnership agreements to support the development of an additional 3,000 homes across Paris and the Val-de-Marne area.

Key figures 2025

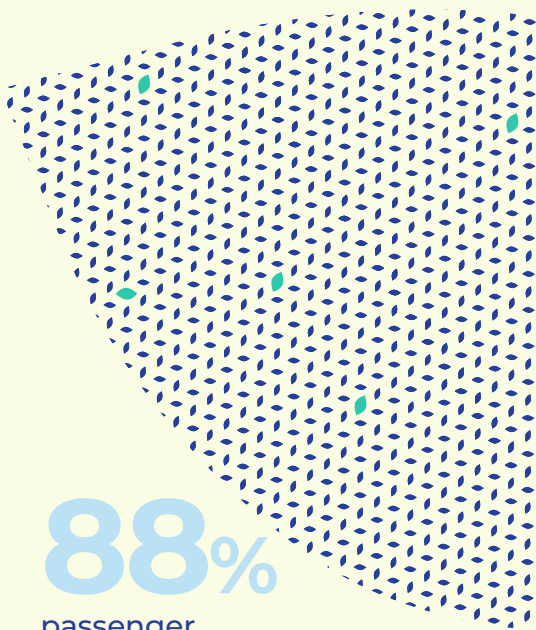
95/100
gender equality index score

84%
of procurement contracts include social and environmental criteria (up by 7 points on year)

9,500
homes
managed by RATP Habitat

88%
passenger satisfaction (up by 1 point in one year)

100%
of RER and metro lines
certified under Cap'Handéo



Labels and certifications

RATP Group's CSR commitments are embedded within a robust framework subject to independent external verification:

- **Science Based Targets initiative (SBTi):** Greenhouse gas reduction pathway aligned with the Paris Agreement, targeting a 43% reduction in emissions by 2027 compared with 2019.
- **EU Green Taxonomy (voluntary reporting):** 92% of activities eligible under the taxonomy, with 47% aligned with the climate change mitigation objective.
- **Axylia Carbon Score® – Rating A:** Ranked among the top 1% of transport companies worldwide for climate performance.
- **Cap'Handéo:** Since May 2023, all metro and RER lines operated by RATP have been certified under the "Cap'Handéo Mobility Services" standard. Tram lines T5 and T8 were certified in 2024, followed by T6 and Orlyval in 2025.
- **AFNOR "Committed to CSR" Label – Exemplary Level:** The highest distinction awarded under the framework, renewed in 2025 for the Group's overall CSR approach.
- **ISO 50001 – Energy Performance Management:** RATP was the first transport operator in the world to achieve this certification for its Île-de-France operations. Five major RATP Dev networks are also committed to obtaining certification by 2029.

Find out more

Read the **RATP Group 2025 Annual Report and Sustainability and Financial Report**, available on ratpgroup.com.



Discover our CSR strategy