

## Press Release

### Italy: Autolinee Toscane, a benchmark of sustainable and innovative mobility in Tuscany, celebrates its 3rd anniversary

**Paris, November 7, 2024 - Autolinee Toscane, a subsidiary of RATP Dev in Italy, has achieved significant developments in innovative public transport in Tuscany in its three years of existence, offering the travelers an increasingly accessible and digitalized bus service and a sustainable alternative to the use of private cars.**

- **340 million euros** of investment
- **~3,000 buses** in operation
- **1,200 permanent hires**, including 556 employees trained in-house
- **6,000 contactless devices** installed for ticket payment on board buses
- **17,000 security cameras** installed throughout the fleet.

With over 75 million tickets sold, more than 2 million subscription cards issued and an application downloaded 1.3 million times, Autolinee Toscane continues to play an essential role in mobility in Italy.

For **Federico Tonetti, RATP Dev's Senior VP - Italy Business Unit**: “After three years of service, we have reached a pivotal moment where local public transport in Tuscany can become the main driver of a region that is accessible without relying solely on private vehicles. Autolinee Toscane is committed to continuous improvement and investment in more sustainable transport modes, starting with electric vehicles. We take an approach in which mobility is designed, organized and managed responsibly, in collaboration with local authorities, placing the citizen-traveler at the heart of every consideration”.

#### **Investing and innovating to serve travelers and the environment**

These achievements are the result of 340 million euros of investment (up to 700 million by 2032) in bus fleets, depots, personnel, technology and the development of a digital ecosystem. The company is committed to providing travelers with a smooth, fast and comfortable experience. According to a satisfaction survey carried out in April and May 2024 by the Institute for Transport and Economic Research (*Istituto di Ricerca sui Trasporti e l'Economia*) on some 15,000 travelers, 88.24% of them consider themselves satisfied or very satisfied with the service offered by Autolinee Toscane.

In addition, the company is aiming for “zero emissions” thanks to initiatives such as the dematerialization of subscriptions and the “tip tap” contactless payment system, which has saved over 6 million sheets of paper and eliminated over 2 million plastic cards in three years.



## **RATP Dev Media Relations**

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### **About RATP Dev**

RATP Dev is a subsidiary of the RATP Group, global leader in high-capacity urban rail and the world's third largest public transport operator. All over the world, our 23,000 people design, operate, maintain and modernise public transit networks of automated metros, commuter rail, tramway, bus and many other modes.

We have forged our expertise in the ultra-dense, constantly-modernised Paris network. Over 120 years, our experts have managed complex projects, improved the passenger experience, and participated in major sporting and cultural events.

Thanks to this unrivalled know-how, we serve more than 100 cities in 15 countries and 5 continents. We provide custom-made solutions that meet their specific challenges in terms of the environment, social inclusion, growth or attractiveness.

We build, deliver and commit for the best of public transport, every day, everywhere, for everybody – to make it the natural choice for cities and passengers.

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